



eKYC

Electronic Know Your Customer
Online Customer Onboarding and Identity Verification

Description

Diba eKYC enterprise solution offers online identity verification and management services tailored for different organizations. Our company core competency is multimodal deep model which is trained on millions records during five years. The main feature of this solution is an AI-powered identity verification with heuristic spoof detection algorithm. With a frictionless user experience, your customers can easily be onboarded online, which can significantly reduce the abandonment rate.

Biometric face verification plays a crucial role in verifying their identity when onboarding new customers or users remotely. Once the user's selfie is captured, it is converted to a proprietary template. The face verification algorithm then compares a user reference image (passport or ID document) with a selfie image.

Facial liveness detection must automatically detect various types of spoof attacks, such as print and display attacks. It can be fine-tuned based on the limitations of a practical project and it could compromise between user convenience and system security.

The algorithms are paired with our auto-capture components that guide a user to take the best possible photo for evaluation which is then fed into the face verification and the liveness detection algorithms. Moreover, we have established thorough testing scenarios carried out at our R&D center to make sure you continuously use the best-performing and unbiased technologies.

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